



CASE STUDY

INDOOR SMOKING IN THE MERKUR CASINO



THE CHALLENGE

Since 1 January 2004, the law in the Netherlands dictates the right to a smoke-free work place. In the catering industry as of 1 July 2008 the rule is: indoor smoking is allowed, but only in an enclosed smoking room. These measures were the immediate cause for Merkur Casino to start looking for a professional smoking solution. In fact, smoking outdoors was not part of the options, since the casino is situated right in the centre of Rotterdam and many guests don't like to be 'spotted' near the casino. Of course gamblers want to stay in their gaming element.

In short, an 'indoor' smoking solution had to be found.

Merkur Casino is KEMA and VAN certified. The VAN certificate is branch specific. This means Merkur Casino must meet the toughest standards required of the entertainment industry with regards to service, design and also managing a casino.

Merkur Casino offers games of chance worldwide and owns several establishments in: Austria, Bulgaria, Croatia, Czech Republic, Hungary, Romania, Slovakia, Spain and the Netherlands. In the Netherlands, Merkur Casino is active since 1986 with establishments in Amsterdam, Hoofddorp, Boskoop and Rotterdam. High demands are made of the customer-friendly personnel; specific courses are part of the employment policy.



» *The black built-in air cleaners nicely fall away into the black ceiling, functional and practical.* «

QUOTE BY Mr. R. Meyer, Operational Director Merkur Casino.

TESTIMONIAL

“The products of Plymovent are the ideal smoking solution for us. The black air cleaners nicely fall away into the ceiling and allow for smoking and playing in an enclosed room, simultaneously!”

“The smoking cabins are placed in rooms where smoking is normally not allowed. In this way, non-smokers can enjoy their games, while the smokers can stay near their gaming machines and keep an eye out.”

THE SOLUTION

The smoking cabins with self-closing doors are a suitable solution, since Merkur Casino must also take non-smokers into account. The non-smokers and employees should be protected against tobacco smoke. The cabins offer this possibility. They cause no nuisance and effectively extract the tobacco smoke and unpleasant odours.

The black air cleaners, VisionAir² ElectroMax, are situated in enclosed rooms. This way, guests can smoke and play at the same time. Of course, this is only possible knowing your guests don't mind enjoying their games in a smoking room. But somehow smoking and games of chance go hand in hand. An enclosed room was a deliberate choice made by Merkur Casino.

The smoking cabins and air cleaners are maintained by Plymovent. Merkur Casino doesn't have to take care of this; Plymovent always ensures optimal performance of the equipment and makes sure the ashtrays are emptied regularly.

VisionAir ElectroMax is specifically designed to clean tobacco smoke. The air cleaner doesn't only guarantee effective extraction of tobacco smoke, but also improves the indoor air quality of the concerning room.



MAIN BENEFITS

- Guests can smoke indoors; right next to their games.
- Non-smoking guests are not hindered by tobacco smoke and/or unpleasant odours.
- Merkur Casino offers a professional smoking solution, and this strengthens its image.
- The glass walls and doors ensure that the smoking cabin fits smoothly into the room.
- The built-in black air cleaners have a timeless design and fall away into the ceiling.



SYSTEM FACTS

Plymovent products

- 6 x air cleaners, type VisionAir² ElectroMax; of which 4 with AirMonitor*
- 2 x smoking cabins, type Mezzo

Year of installation

- 2003
2 air cleaners
- 2009
4 air cleaners
2 smoking cabins;
type Mezzo

* AirMonitor: this sensor measures the air pollution/tobacco smoke in the room and automatically adjusts the fan speed accordingly, this results into optimal air quality, while simultaneously saving energy.

SMOKE 'n GO

NL-19

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clean air at work

Plymovent cares about the air you breathe. We offer products, systems and services which ensure clean air at work, anywhere in the world. We respect the environment and we deliver high-quality products. Our expertise gained over many years and our genuine commitment to customer requirements enable us to provide precisely the solutions you need.